

HB Alerts

Circular Reference:		G7/2010	
Subject:	General Information	Effective Date:	N/A
Summary			
Improvement to online services for DWP customers			
<p>The Benefits Adviser website has now been updated to take account of the new Pensions Reform and Carers Credit changes. Customers are able to enquire about benefits they may be entitled to and how changes in their circumstance could affect their claims.</p> <p>The website is one of many developed by the DWP to meet demand from customers for improved access to services. Benefits Adviser website address is http://www.direct.gov.uk/benefitsadviser.</p>			
Suggested Action			
Ensure staff are aware of the website.			
Other References:			