

HB Alerts

Circular Reference:		A11 2010	
Subject:	The Social Security (notification of changes of circumstances) Regulations 2010	Effective Date:	5 April 2010
Summary <p>The Social Security (notification of changes) Regulations 2010, which came into force on 5 April 2010, allows an alternative method for a benefit recipient to report a birth or death.</p> <p>The Tell Us Once (TUO) notification service will enable benefit recipients to notify the Government just once about a birth or a death, instead of having to notify and verify these changes to numerous organizations and departments.</p> <p>By July 2010, the service will have been phased in by the 15 LAs who were involved with developing and testing the service, plus a few other LAs. Full roll out is due to commence in July 2010, with approximately 80 LAs expected to go live from November 2010.</p> <p>The benefit recipient will be advised about the service by the Registrars of Births and Deaths after registering a birth or death. They can report a death by telephoning a specified number at the Pension, Disability and Carers Service (PDCS) and/or by attending a participating LA. A birth can only be reported and verified face to face at a LA office, on production of the birth certificate, whereupon the information will be sent to participating departments.</p> <p>For HB/CTB purposes, the agreement of the LA administering the customer's benefit must be obtained by the Secretary of State before births and deaths may be notified using this alternative method.</p> <p>The intention is to provide this service on line using Directgov by April 2011.</p>			
Suggested Action <p>None.</p>			
Other References:		None	